

**INFORMATION TECHNOLOGY ACCESSIBILITY – WEBSITE AND MOBILE
APPLICATION STANDARDS AND ACCESSIBILITY**

I. Purpose

In Board Policy 280.1, the Board of Trustees of the Unit 6.0110(Aof.39TmB(M)6.964y(s)-95)-81.97E

- b. Procurement and utilization of a software tool, which should be used in connection with diagnosing any problematic areas that may currently exist and conducting periodic audits going forward;
- c. Training for web developers and content editors so that new content complies with WCAG 2.1 AA Success Criteria;
- d. Developing a plan for remediating legacy pages, including the identification

to a contact form on the site. The website's "contact" or "about us" page is the recommended location for this information. Additional means of seeking input from University students regarding accessibility issues should be encouraged.

- E. Each campus or unit should periodically test its website for accessibility and report accessibility issues to the webmaster for that website.
- F. Upon being made aware of an accessibility issue on a website, the webmaster should:
 - a. Acknowledge receipt of the issue, with a copy to the Disability Services Office;
 - b. Open an accessibility case for recording the issue and the action taken;
 - c. Verify that the issue presents an accessibility issue; and
 - d. Treat the issue as an important matter, addressing any time-sensitive needs of the user promptly. If the work requires substantial effort, the user shall be promptly notified of the expected delivery.
- G. Conformance with WCAG 2.1 Level AA guidelines may occasionally be an undue burden due to the nature of the content, the lack of accessible solutions, or an unreasonably high cost associated with meeting the goal.
 - a. In such circumstances, each campus or unit shall strive to provide reasonable accommodations to students or other users in regard to accessing the content and services provided on the website. Persons responsible for managing programs and activities must be prepared to provide the content or service in an alternative manner or format (*e.g.*, electronic text files or audio descriptions) upon request.
 - b. If the site's webmaster, in consultation with the campus's Disability Services Office (where applicable) and the Office of General Counsel, determines that information or content on a website cannot be made accessible or that doing so would constitute an undue burden or fundamental alteration, the campus or unit will engage in an interactive process with the user about alternative methods for providing the information or services and will provide an equally effective alternative format or service.
- H. Each campus or unit will designate a person or persons from whom the following can be obtained:
 - a. WCAG 2.1 guidelines; and

b.